



CITY OF PINE BLUFF

DEPARTMENT OF HUMAN RESOURCES

JOB ANNOUNCEMENT

JOB TITLE: GVI CREDIBLE MESSENGER

Department: Police (Group Violence Intervention)	Status: Full-Time
Annual Salary: \$36,703	Available Positions: 1
Application Process: Applicants should apply at City Hall, Room 104, Department of Human Resources by 5:00 p.m. on the closing date. Applicants may also submit an application at: www.cityofpinebluff-ar.gov/human-resources	
CLOSING DATE: 3/3/25	
Department of Human Resources 200 E. 8 th Avenue, Room 104 Pine Bluff, AR 71601	Office (870) 730-2038/ FAX (870) 730-2157 Office Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

ESSENTIAL JOB FUNCTIONS: The Credible Messenger works directly within the community to build trust with individuals at risk of violence, using personal lived experiences to intervene in potential conflicts, facilitates support groups to deter violence and promote community safety, and actively engages with individuals in high-risk areas. The Credible Messenger intervenes in escalating situations, using de-escalating techniques to prevent violence, facilitates dialogue between parties, and provides one-on-one support and guidance to individuals at risk. The Credible Messenger also leads workshops and support groups focused on violence prevention, conflict resolution, and life skills development, identifies community needs and advocates for resources and services to address root causes of violence, documents interactions and outcomes to measure effectiveness, and all other duties assigned.

ACCEPTABLE EXPERIENCE AND TRAINING: High school plus specialized schooling and/or on-the-job education in a specific skills area and 12 to 18 months of related experience or training. Must have significant personal experience with the challenges faced by individuals in the community they serve, such as involvement with gangs, the criminal justice system, or exposure to violence, and the ability to build rapport by actively listening and effectively communicating with individuals from diverse backgrounds. Must have the proven ability to mediate disputes, de-escalate tense situations, and have an understanding of the cultural dynamics within the community and the ability to navigate sensitive issues. Must also possess the ability to handle challenging situations and adapt to changing circumstances.

The CITY OF PINE BLUFF is an EQUAL OPPORTUNITY EMPLOYER and does not discriminate in its employment practices on the basis of race, sex, age, religion, national origin or physical or mental disability.